Michigan Office of Administrative Hearings and Rules

MOAHR-Rules@michigan.gov

AGENCY REPORT TO THE JOINT COMMITEE ON ADMNINISTRATIVE RULES (JCAR)

1. Agency Information

Agency name:

Licensing and Regulatory Affairs

Division/Bureau/Office:

Corporations, Securities, & Commercial Licensing

Name of person completing this form:

Mitchell Page

Phone number of person completing this form:

517-241-6659

E-mail of person completing this form:

PageM6@michigan.gov

Name of Department Regulatory Affairs Officer reviewing this form:

Elizabeth Arasim

2. Rule Set Information

MOAHR assigned rule set number:

2023-17 LR

Title of proposed rule set:

Mortuary Science

3. Purpose for the proposed rules and background:

The proposed rules will provide a regulatory structure to implement and enforce new continuing education requirements. They will establish and clarify standards of conduct for the mortuary science industry, set minimum requirements for physical funeral establishments, and clarify how licensees should care for and store dead human bodies and cremated remains.

4. Summary of proposed rules:

The proposed rules will provide a regulatory structure to implement and enforce new continuing education requirements. They will establish and clarify standards of conduct for the mortuary science industry, set minimum requirements for physical funeral establishments, and clarify how licensees should care for and store dead human bodies and cremated remains.

5. List names of newspapers in which the notice of public hearing was published and publication dates:

- 1.) The Grand Rapids Press, June 16, 2024.
- 2.) The Oakland Press, June 21, 2024.
- 3.) Marquette Mining Journal, June 15, 2024.

6. Date of publication of rules and notice of public hearing in Michigan Register:

7/1/2024

7. Date, time, and location of public hearing:

7/18/2024 10:00 AM at Sun Room, 2407 N Grand River Ave, Lansing, MI 48906

8. Provide the link the agency used to post the regulatory impact statement and cost-benefit analysis on its website:

https://ARS.apps.lara.state.mi.us/Transaction/RFRTransaction?TransactionID=1444

9. List of the name and title of agency representative(s) who attended the public hearing:

- •Linda Clegg, LARA.
- •Bradley Horton, LARA.
- •Caitlin Keene, LARA.
- •Mitchell Page, LARA.
- •Charlotte Goutimy, Board of Examiners in Mortuary Science.
- •Brian Joseph, Board of Examiners in Mortuary Science.
- •Vern Pixley, Board of Examiners in Mortuary Science.

10. Persons submitting comments of support:

Arthur McNabb, Adams-Redmond Funeral Home.

11. Persons submitting comments of opposition:

Tate Goodwin, Lighthouse Funeral & Cremation; Spencer A. Skorupski, Skorupski Family Funeral Home & Cremation Services; Benjamin Joffe, Benjamin D. Joffe PPLC; Mark Bucchi, Esq, counsel to Paul Buchanan; Paul Buchanan, Generations Funeral and Cremation Service Inc.; Timothy Gagern, Generations Funeral and Cremation Service Inc.; Nicole Crist, Generations Funeral and Cremation Service Inc.; Matthew Varga, affiliation unknown; Scott Shepard, affiliation unknown; Sally A. Bazan, Generations Funeral and Cremation Services; Melissa H., affiliation unknown; Morgan Minger-Szyniszewski, affiliation unknown; Shane Wright, affiliation unknown; Daniel Jansen, licensed funeral director; Alan Jowett, Jowett Funeral Home.

12. Persons submitting other comments:

Jennifer Simsack, Lewis E. Wint & Son Funeral Home, Inc.; Thomas Macksoud, Simple Funerals; Jared Rozycki, MFDA; Steve McCowen, Avink, McCowen & Secord Funeral Home and Cremation Society; Lee Karelse, Heritage Life Story Funeral Homes; Rodney Wakeman, Former State Representative and Author of PA 265'2020; Kyle Schweiker, licensed funeral director; Scott Hurrell, Service Corporation International; Greg McClary, MFDA; Craig Harms, Lennox Cremation & the Michigan Concrete Barrier Vault and Crematory Association; Sean Allen, Service Corporation International; Peggy Wesley-Fitzthum, Skorupski Family Funeral Home & Cremation Services; Mark Sayles, Hyatt Ewald Funeral Home.

13. Identify any changes made to the proposed rules based on comments received during the public comment period:

	Name & Organization	Comments made at public hearing	Written Comments	Agency Rationale for Rule Change and Description of Change(s) Made	Rule number & citation changed
1	Jared Rozycki, Michigan Funeral Director's Association (MFDA)		"Proposed Rule 1 (1)(d) and (g), which define "Continuing Education" and "Course," exceed statutory authority by limiting both definitions to continuing education and courses covering the topics listed in section 1806b (2)(a) of the Code. The Code clearly states, however, that only two of the four hours of continuing education required each year must cover subjects under 1806b(2)(a). As such, these regulatory definitions would amend the statute by requiring that all continuing education and courses, not just the minimum 2 hours per year, cover the listed subjects under section 1806b(2) (a). For this	Amend (d) to read "means an instructional course or activity that meets the requirements under 1806b of the code, MCL 339.1806b. Amend (g) to read "means any qualifying activity or approved program with a clear purpose and objective that maintains, improves, or expands the skills and knowledge of the practice of mortuary science under section 1806b of the code, MCL 339.1806b. Regular duties for compensation are not considered	R 339.18901 (d) R 339.18901 (g) R 339.18901 (l)
		1			

	reason, MFDA	within the bounds	
	strongly urges the	of statutory	
	department to	authority and did	
	broaden the	not exceed it.	
	definitions by	However, as	
	deleting reference	demonstrated by	
	to 1806b(2)(a)."	these public	
	deleting reference	demonstrated by	
	•		
	definition.		
	Furthermore, the		
	Code makes clear		
	that the practice		
ļ		1	

		of funeral directing of the pra mortuary and there requires a mortuary license. T proposed however, contempli it could b by a non-albeit und "supervis	is a part actice of science, fore a science The rule, ates that e done licensee, der	
2	Jared Rozycki, Michigan Funeral Director's Association (MFDA)	"Proposed 21 begins applicant mortuary license sh satisfy the requirement the Code, addition to require the Code, applicant satisfy all following MFDA not administrate rules may licensing requirement the statute Conseque MFDA act that Rule	d Rule s: "An requirements of the code. In addition to the requirements of the code, an applicant shall satisfy"; to the ents of Amend (a) to read "Completion of shall not less than 90 semester or the equivalent quarter hours with not less than a 2.00 grade point average of nonremedial college level ents to ently, divocates 21 including graduation from an accredited mortuary science program." Remove (b).	R 339.18921

Rules 21(a) and (b) are designed to ensure the 60 hours of general education and the 30 hours of mortuary science education are separate. But in practice these sentences taken together could result in requiring a total of four years of post-secondary education – not the three years prescribed by the Code. For example, at a two-year mortuary science program, a student who graduates with an Associate's Degree upon completion could, under the proposed rules, be required to obtain an additional 60 hours of general education. To address this concern, MFDA recommends that proposed Rules 21(a) and (b) be deleted, and replaced with a new Rule 21(a)	on (b) voiced concerns that the proposed rule could lead to misinterpretations about additional requirements that do not exist in statute. The changes to (b) intend to clarify the educational requirements derived from statute and avoid any perceived confusion.	
21(a) and (b) be deleted, and replaced with a		

		ec q w a a re le ar cc u ir g ar re p to	emester (or its quivalent uarter) hours, with not less than 2.00 grade point verage, of non-emedial college evel courses at a accredited ollege or niversity, including traduation from a accredited nortuary science program pursuant of R 339.18922 1)."		
3	Jared Rozycki, Michigan Funeral Director's Association (MFDA)	2 cc an cc T T so 2 2 re li li b tt p p p e c re &	Proposed Rule 3(1) and (2) onflict with one nother as urrently drafted. The third entence of Rule 3(1) states that a esident trainee teense may not be renewed more than once, and (2) provides a process for an exception to that estriction."	Add "except as provided in (2)," to (1). Add " embalming or assisting in the preparation of dead human bodies under Rule 25(a)" to (8). The changes are intended to better clarify the boundary of responsibilities and requirements expected of resident trainees and the licensees that interact with them.	R 339.18923 (1) R 339.18923 (8)

		fails to acknowledge that the minimum embalming requirement for a resident trainee can be fulfilled by a resident trainee "assisting a licensee in the preparation of dead human bodies." This proposed rule should be amended to include the act of assisting in the preparation of dead human bodies under Rule 25(a)."	
4	Rodney Wakeman, Author of PA 265 of 2020	The statue already allows the practitioner to obtain all 4 hours of eligible continuing education credit from the eight prescribed topics as outlined if he or she wishes. But limiting the hours to just these eight topics closes opportunities for other timely and important topics to be discussed, which is contradictory to the purpose of adopting continuing education. Those Replace "obtain not less than 4 hours of eligible continuing education courses each year preceding the expiration date of the license, and satisfy both of the following:" with "comply with section 1806b of the code, MCL 339.1806b." Replace "obtain not less than 4 hours of eligible continuing education courses each year preceding the expiration date of the license, and satisfy both of the following:" with "comply with section 1806b of the code, MCL 339.1806b." These changes clarify the requirements necessary to complete	R 339.18928

		continuing education The rule as written could be misinterpreted to limit the CE hours to the subjects in section 1806b. By creating this change, the department maintains the requirements and intent of the rule while hoping to remove the chance of erroneous interpretation.	

Section 1806b Remove "or activity related to the topics under section 1806b(2) (2)(a) reads, "(a) the topics under section 1806b(2) (a) of the code, MCL 339.1806b." from (a).	Not less than 2 of the 4 hours of the courses required in each year of a license cycle shall involve 1 or more of the following subjects:" and the topics under section 1806b(2) (a) of the code, MCL 339.1806b." from (a).
Author of PA 265 of 2020 Not less than 2 of the 4 hours of the courses required in each year of a license cycle shall involve 1 or more of the following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would Not less than 2 of the topics under section 1806b(2) (a) of the code, MCL 339.1806b." from (a). The change to (a) is intended to clarify the extent of statutory requirements. While the department maintains that the rule as written did not exceed statutory authority and was merely at lite options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	Not less than 2 of the 4 hours of the courses required in each year of a license cycle shall involve 1 or more of the following subjects:" and the topics under section 1806b(2) (a) of the code, MCL 339.1806b." from (a). The change to (a) is intended to clarify the extent
the 4 hours of the courses required in each year of a license cycle shall involve 1 or more of the following subjects" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics. I sted. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would	the 4 hours of the courses required in each year of a license cycle shall involve 1 or more of the following subjects:" and section 1806b(2) (a) of the code, MCL 339.1806b." from (a). The change to (a) is intended to clarify the extent
courses required in each year of a license cycle shall involve 1 or more of the following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would (a) of the code, MCL 339.1806b." from (a). The change to (a) is intended to clarify the extent of statutory requirements. While the department maintains that the rule as written did not exceed statutory authority and was merely attempting to list all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	courses required in each year of a license cycle shall involve 1 or more of the following subjects:" and clarify the extent
in each year of a license cycle shall involve 1 or more of the following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics. I isted. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would in each year of a license cycle shall involve 1 or more of the from (a). The change to (a) is intended to clarify the extent of statutory requirements. While the department maints that the rule as written did not exceed statutory authority and was merely at license to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	in each year of a license cycle shall involve 1 or more of the following subjects:" and single distributions are single distributions.
license cycle shall involve 1 or more of the following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics. listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would	license cycle shall involve 1 or more of the following is intended to subjects:" and clarify the extent
shall involve 1 or more of the following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would The change to (a) is intended to clarify the extent of statutory of statutory requirements. While the department maintains that the rule as written did not exceed statutory authority attempting to list all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	shall involve 1 or more of the The change to (a) following is intended to subjects:" and clarify the extent
following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would is intended to clarify the extent of statutory requirements. While the department maintains that the rule as written did not exceed statutory authority and was merely attempting to list all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	following is intended to subjects:" and clarify the extent
following subjects:" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would is intended to clarify the extent of statutory requirements. While the department maintains that the rule as written did not exceed statutory authority and was merely attempting to list all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	following is intended to subjects:" and clarify the extent
subjects" and the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would	subjects:" and clarify the extent
the statute goes on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would	
on to list the eight prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would on to list the eight prescribed topics. While the department maintains that the rule as written did not exceed statutory authority and was merely attempting to list all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	the statute goes for statutory
prescribed topics. I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would While the department maintains that the rule as written did not exceed statutory authority and was merely and was merely attempting to list attempting to list all the options for continuing education, it became clear based on comments that it was being misinterpreted as doing so.	
I purposely wrote this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would department maintains that the maintains that the rule as written did not exceed statutory authority and was merely attempting to list all the options for continuing education topics complete continuing education, it became clear based on require that all 4 hours are to be comprised of only these eight topics, I would	
this section into the law in such a way for clear understanding that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would maintains that the rule as written did not exceed statutory authority and was merely attempting to list all the options for complete complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	
way for clear understanding that the statute is to allow other relevant continuing a licensee to complete continuing prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would not exceed statutory authority and was merely attempting to list all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	
way for clear understanding that the statute is to allow other relevant all the options for continuing a licensee to complete continuing prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight to allow other attempting to list	
understanding that the statute is to allow other relevant all the options for continuing a licensee to education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight to allow other attempting to list all the options for continuing education, it became clear based on comments that it was being misinterpreted as doing so.	way for clear not exceed
that the statute is to allow other relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would attempting to list attempting to list attempting to list all the options for complete complete complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	
relevant all the options for a licensee to education topics beyond the eight prescribed topics listed. If I became clear intended to require that all 4 hours are to be comprised of only these eight topics, I would	
relevant continuing education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would all the options for a licensee to complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	to allow other attempting to list
education topics beyond the eight prescribed topics listed. If I intended to require that all 4 hours are to be comprised of only these eight topics, I would complete continuing education, it became clear based on comments that it was being misinterpreted as doing so.	relevant all the options for
beyond the eight prescribed topics listed. If I became clear intended to require that all 4 hours are to be comprised of only these eight topics, I would continuing education, it became clear based on comments that it was being misinterpreted as doing so.	continuing a licensee to
prescribed topics listed. If I became clear based on require that all 4 hours are to be comprised of only these eight topics, I would education, it became clear based on comments that it was being misinterpreted as doing so.	education topics complete
listed. If I became clear based on require that all 4 comments that it hours are to be comprised of only these eight topics, I would became clear based on comments that it was being misinterpreted as doing so.	beyond the eight continuing
intended to require that all 4 comments that it hours are to be comprised of only these eight topics, I would based on comments that it was being misinterpreted as doing so.	prescribed topics education, it
require that all 4 hours are to be comprised of only these eight topics, I would comments that it was being misinterpreted as doing so.	listed. If I became clear
hours are to be comprised of misinterpreted as only these eight topics, I would was being misinterpreted as	intended to based on
comprised of misinterpreted as only these eight topics, I would misinterpreted as	
only these eight doing so. topics, I would	
topics, I would	
	have included
the language."	"all 4 hours" in

6	Inrad Doznala	"Proposed Rule	Amend (b) to read	R 339.18928a
10	Jared Rozycki,		` ,	
	Michigan Funeral	28a(1)(b)	"Physically	(1)(b)
	Funeral Director's	provides one	attending a board of examiners in	
		continuing education credit		
	Association		mortuary	
	(MFDA)	hour for licensees	science".	
		that attend a	T1 - 1 (1)	
		board meeting.	The change to (b)	
		That subsection	is intended to	
		should be	make certain that	
		clarified by	this credit would	
		stating that a	only count for	
		continuing	physically	
		education credit	attending a	
		be granted to	meeting of the	
		licensees that	state Board of	
		attend a State	Examiners in	
		Board of	Mortuary Science,	
		Examiners in	as in theory, it	
		Mortuary Science		
		meeting, not a	allow any meeting,	
		board meeting of	virtually or in-	
		another entity."	person, of any	
	1. 1.0		board.	D 220 10025
7	Jared Rozycki,	"In regard to Part	Add the word	R 339.18932
	Michigan	4 of the proposed	"each" preceding	
	Funeral	rules: Care and	the word	
	Director's	Storage of	"licensee" in (1)	
	Association	Remains, there	(h)(iii) and (1)(i)	
	(MFDA)	are two separate	(iii).	
		subsections		
		pertaining to	Replace "licensee"	
		recordkeeping	with "funeral	
		that need to be	establishment" in	
		addressed. The	(2)(c).	
		first being		
		proposed Rule 32		
			1 1 1 1	
		(1)(h)(iii). It is	intended to	
		common for	capture the	
		common for multiple licensees	capture the possibility that	
		common for multiple licensees to be in contact	capture the possibility that multiple licensees	
		common for multiple licensees to be in contact with a decedent	capture the possibility that multiple licensees may be handling	
		common for multiple licensees to be in contact with a decedent throughout the	capture the possibility that multiple licensees may be handling and/or embalming	
		common for multiple licensees to be in contact with a decedent throughout the duration of the	capture the possibility that multiple licensees may be handling and/or embalming any 1 decedent,	
		common for multiple licensees to be in contact with a decedent throughout the	capture the possibility that multiple licensees may be handling and/or embalming any 1 decedent,	
		common for multiple licensees to be in contact with a decedent throughout the duration of the	capture the possibility that multiple licensees may be handling and/or embalming any 1 decedent,	

8	Thomas		"This should	Amend the	R 339.18935
	Macksoud		have added to it,	proposed rule to	(a)
			a requirement for	read "The body is	
			the container not	encased in a rigid	
			to be leaking	container for	
			bodily fluids. A	cremation that is	
			plastic liner	resistant to	
			should be	leakage or	
			required to	spillage".	
			prevent this. I		
			have witnessed	This will ensure	
			several container	that the rule more	
			leaking fluids	clearly protects the	
			brought over to crematories and	health and safety	
			this should be	of the public and workers from	
			addressed."	hazards that arise	
			addressed.	out of transporting	
				a dead human	
				body, including	
				the various bodily	
				fluids that the	
				public should not	
				be exposed to.	
9	Steve		"1. Identifying a	Remove in (1),	R 339.18937
	McCowen,		decease: This	"visually identify	
	Avink,		code seems	the decedent's	
	McCowen &		unreasonable	remains or", and	
	Secord Funeral		when you take	"through a	
	Home and Cremation		into account, not	photograph or other visual	
	Society		everyone passes	image", "If visual	
	Society		plan to spare you	identification is	
			the details of the	not feasible".	
			many ways	not reasione	
			someone can	Remove (2).	
			tragically die. It		
			seems inhumane	By simplifying the	
			to me that a next	language of the	
			of kin would be	rule to state that a	
			subjust [sic] to	licensee simply	
			seeing their loved		
			one that died	positive	
			<i>C</i> 3	identification of a	
			accident, fire,	dead human body,	
			suicide, and other	LARA intends to	
1	ı	,	1	I	ı <u>!</u>

10	Jennifer	means not consistent with a peaceful death. Many times in these cases, the person has already been identified by the medical examiner and released into the funeral home's care. So is duplicating that process necessary? Or making a family view a body that was tragically killed, even by photo? Why do that to the family? This also potentially creates additional revenue to the funeral home in embalming and restoration of a body, and not meeting the needs of the client family that may be trying to keep costs lower."	identification methods would lead to upsetting families of the deceased. Furthermore, the change keeps intact the aspect of the rule that requires documentation that a body has been positively identified prior to final disposition. This is important for protecting the interests and well- being of consumers and the	R 339.18942
	Simsack	licensed funeral director in Michigan for 36 years. My main concerns are the proposed requirements of funeral	proposed rule (1) through (4) for the sake of eliminating redundancy and confusion. LARA already has the authority to	(1), (2), (3), (4)

arrangements being completed in the funeral home establishment, identification of bodies prior to disposition and only arrangements by licensed funeral directors. With today's technology and the public's embracement of technology since COVID, many times our customers appreciate the convenience of making funeral arrangements via zoom/email and signing necessary paperwork via DocuSign. We often need to complete arrangements in this format due to the next of kin being out of town or physically unable to travel, as well. Often times, we help the grieving by going to them in their home or nursing home for arrangements."	enforce against unlicensed activity in statute. While this rule was intended to clarify these parameters for the benefit of licensees, (and by association, the public and consumers), the comments received have demonstrated that the rule may instead lead to confusion and misinformation about what is and isn't permitted.	
nursing home for		

1 1	Í	i	l , , , , , , ,	i I	ı
			only a licensed		
			funeral director		
			making		
			arrangements. We		
			employ a		
			prearrangement		
			counselor that has		
			years of		
			experience. If the		
			licensed funeral		
			directors are out		
			of the building at		
			a church service,		
			at a out of town		
			cemetery or		
			transporting a		
			person from their		
			place of death,		
			our		
			prearrangement		
			counselor assists		
			with atneed		
			funeral		
			arrangements.		
			Many times,		
			grieving people		
			walk in to the		
			funeral home		
			without an		
			appointment and		
			she can assist if a		
			licensed funeral		
			director is not		
			available."		
1					

11	Arthur McNabb	"As for the	Amend the	R 339.18942
		licensed person in	proposed rule to	(5)
		the building yes	read "The	
		we need this, who	statement of	
		better to over see	funeral goods and	
		[sic] state laws	services selected	
		and make sure	must be retained	
		rules and	for not less than 7	
		regulations are	years."	
		being followed		
		not just state	The department	
		regulations but	believes that	
		FTC."	keeping in the	
			record retention	
			requirement for	
			this document is	
			an important	
			aspect of	
			consumer	
			protection and	
			ensuring that	
			should any	
			questions occur,	
			this FTC-required	
			statement of	
			funeral goods and	
			services selected is	
			retained for a set	
			amount of time.	

14.Date report completed:

9/27/2024