# MEDICAID POLICY INFORMATION SHEET

#### Policy Analyst: Lida Momeni

### Phone Number: 517-284-1215

## **Brief description of policy:**

The Michigan Department of Health and Human Services (MDHHS) will allow Medicaid Fee-for-Service (FFS) non-emergency medical transportation (NEMT) authorizing parties to accept the submission of Medical Verification for Transportation (DHS-5330) and Medical Transportation Statement (MSA-4674) forms and receipts via fax and secure email.

#### Reason for policy (problem being addressed):

This policy will reduce submission barriers and allow greater access to transportation for Medicaid beneficiaries and NEMT reimbursement.

### **Budget implication:**

budget neutral
will cost MDHHS
will save MDHHS
will save MDHHS

### Is this policy change mandated per federal requirements?

No.

### Does policy have operational implications on other parts of MDHHS?

Yes, local MDHHS county offices.

### Does policy have operational implications on other departments?

No.

### Summary of input:

- controversial
- $\boxtimes$  acceptable to most/all groups

limited public interest/comment

#### Supporting Documentation:

State Plan Ame	ndment Require	d: 🗌 Yes	🛛 No	Public Notice Required:	Yes	🛛 No
If Yes, please p	rovide status:					
Approved	Pending	🗌 De	nied	If yes,		
Date:	Approval	Date:		Submission Date:		

DRAFT FOR PUBLIC							
COMMENT							
Michigan Department of							
Health and Human Services	Project Number: 205	51-NEMT Date: August 21, 2020					
Comments Due: September 25, 2020 Proposed Effective Date: December 1, 2020							
Direct Comments To: Lida Momeni							
Address: N/A E-Mail Address: momenil@michigan.gov							
<b>Phone:</b> 517-		Fax:					
<b>Policy Subject:</b> Medical Verification for Transportation and Medical Transportation Statement Submissions							
Affected Programs: Medicaid, Healthy Michigan Plan, MIChild							
<b>Distribution:</b> Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM) Holders, Medicaid Non-Emergency Medical Transportation (NEMT) Contractor							
<b>Summary:</b> The Michigan Department of Health and Human Services (MDHHS) will allow Medicaid Fee-for-Service non-emergency medical transportation (NEMT) authorizing parties to accept the submission of Medical Verification for Transportation (DHS-5330) and Medical Transportation Statement (MSA-4674) forms and receipts via fax and secure email.							
<b>Purpose:</b> This policy will reduce submission barriers and allow greater access to transportation for Medicaid beneficiaries and NEMT reimbursement.							
Cost Implications: None.							
Potential Hearings & Appeal Issues: None anticipated.							
State Plan Amendment Required: Yes 🗌 No 🛛 Public Notice Required: Yes 🗌 No 🖂 If yes, date submitted:							
Tribal Notification: Yes 🗌 No 🖂 - Date:							
THIS SECTION COMPLETED BY RECEIVER							
Approved		o Comments					
		ee Comments Below ee Comments in Text					
Disapproved							
Signature: Phone Number							
Signature Printed:							
Bureau/Administration (please	Date						



Michigan Department of Health and Human Services Medical Services Administration

- **Distribution:** Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM) Holders, Medicaid Non-Emergency Medical Transportation (NEMT) Contractor
  - Issued: November 1, 2020 (Proposed)
  - **Subject:** Medical Verification for Transportation and Medical Transportation Statement Submissions
  - Effective: December 1, 2020 (Proposed)
- Programs Affected: Medicaid, Healthy Michigan Plan, MIChild

The purpose of this bulletin is to inform Medicaid Fee-for-Service (FFS) non-emergency medical transportation (NEMT) authorizing parties of changes to FFS NEMT policy. Refer to the Michigan Department of Health and Human Services (MDHHS) Medicaid Provider Manual for Medicaid FFS transportation policy. For services for Medicaid beneficiaries enrolled in a Medicaid Health Plan (MHP), Integrated Care Organization (ICO) or MI Choice Waiver agency, the beneficiary's health plan or waiver agency should be contacted for policy and coverage information. The Medicaid Provider Manual is available on the MDHHS website at <u>www.michigan.gov/medicaidproviders</u> >> Policy, Letters & Forms.

# Transportation Authorization and Reimbursement

Medicaid FFS authorizing parties may accept the submission of complete Medical Verification for Transportation (DHS-5330) and Medical Transportation Statement (MSA-4674) forms and receipts via fax and secure email. Original forms and receipts will not be required for authorization and reimbursement requests. Transportation providers and beneficiaries may continue to submit original forms and receipts if they choose.

NEMT reimbursement through MSA-4674 must continue to reflect the total incurred cost to the transportation provider(s) and to the beneficiary, and must be verified with itemized, unaltered receipts. All receipts must still be legible and included with the MSA-4674. (Refer to the Non-Emergency Medical Transportation chapter of the Medicaid Provider Manual, Meals subsection, for receipt requirements.)