## DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES INSURANCE AND FINANCIAL SERVICES

## **INSURANCE BUREAU**

## PRE-LICENSURE EDUCATION REQUIREMENTS

## Filed with the secretary of state on

These rules take effect immediately upon filing with the secretary of state unless adopted under section 33, 44, or 45a(6) of the administrative procedures act of 1969, 1969 PA 306, MCL 24.233, 24.244, or 24.245a. Rules adopted under these sections become effective 7 days after filing with the secretary of state.

(By authority conferred on the commissioner director of insurance and financial services by sections 210 and 1204a of the insurance code of 1956, 1956 PA 218, Act No. 218 of the Public Acts of 1956, as amended, being SS MCL 500.210 and 500.1204a, and Executive Reorganization Order No. 2013-1, MCL 550.911 of the Michigan Compiled Laws)

R 500.1, R 500.2, R 500.3, R 500.4, R 500.5, and R 500.6 of the Michigan Administrative Code are amended, as follows:

R 500.1 Definitions.

Rule 1. As used in these rules:

(a) "Code" means Act No. 218 of the Public Acts of 1956, as amended, being S-the insurance code of 1956, MCL 500.100 to 500.8302 et seq. of the Michigan Compiled Laws.

- (b) "Council" means the agent education advisory council as created by section 1204b(1) of the code.

(b) "Director" means the director of the department of insurance and financial services.

(c) "Instructor" means the person responsible for the conduct of instruction of the program. The term does not mean a person who is retained to teach a portion of a program as a guest speaker or lecturer.

R 500.2 Program review and registration.

Rule 2. (1) For a program to be registered as an insurance agent **producer**/solicitor program of study, program course materials and examinations and resumes of instructors shall be submitted in their entirety to the council director for review. The council will recommend to the commissioner of insurance those director will determine which courses which are found to meet the standards set forth in these rules for registration as qualified insurance agent producer/solicitor program courses.

(2) Any change in course material or instructors after approval is granted shall also be submitted to the council director not less than 2 weeks before implementation.

(3) The council director may, at any time, request a review of any and all materials, classrooms, and instructors.

(4) A program of study must be taught by an instructor meeting the requirements of **R** 500.6.

(5) A program of study may be taught by any of the following methods: classroom, self-study, online, or a combination of any of those methods.

R 500.3 Property and , casualty, or personal lines insurance agents producers and solicitors; curriculum and final examination requirements.

Rule 3. (1) To qualify as a registered insurance agent producer/solicitor program of study on the subjects of property and or casualty insurance, a classroom instruction or home study course shall provide for a minimum of 40 20 hours of study instruction for a property program, 20 hours of instruction for a casualty program, 20 hours of instruction for a program, or 40 hours of instruction for a program of study combining property and casualty curricula.

(2) The 20 hours of instruction and final examination for a property program shall include all of the following areas, but may be taught in any order or combination the instructor chooses:

(a) Twelve Fourteen hours on the principles of property insurance, including the following subjects and their definitions, characteristics, and application:

(i) Michigan standard fire policy Fire insurance.

(ii) General property form.

(iii) Home insurance.

(iv) Personal and commercial automobile insurance.

(v) Inland marine insurance.

(vi) Commercial package policies.

(vii) Boiler and machinery insurance.

(viii) Rates and rate changes, including coinsurance.

(ix) Business interruption insurance.

(b) Six hours on professional ethics and the requirements of the insurance laws of Michigan, including, but not limited to, the following chapters of the Michigan insurance code:

(i) Chapter 12 of the code, being MCL \$500.1200 et seq. to 500.1247 of the Michigan Compiled Laws.

(ii) Chapter 20 of the code, being MCL S 500.2001 et seq. to 500.2093 of the Michigan Compiled Laws.

(iii) Chapter 21 of the code, being MCL § 500.2101 et seq. to 500.2131 of the Michigan Compiled Laws.

(iv) Chapter 31 of the code, being MCL <u>S</u> 500.3101 et seq. to 500.3179 of the Michigan Compiled Laws.

(v) Chapter 45 of the code, being MCL 500.4501 to 500.4511.

(3) The 20 hours of instruction and final examination for a casualty program shall include all of the following areas, but may be taught in any order or combination the instructor chooses:

(ea) Twenty-two-Fourteen hours on the principles of liability insurance, including the following subjects and their definitions, characteristics, and application:

(i) Basic principles of liability.

(ii) On-premises insurance.

(iii) Off-premises insurance.

(iv) Products and completed operations insurance.

(v) Contractual liability insurance.

(vi) Comprehensive general liability insurance.

(vii) Personal liability insurance as contained in home, auto, and personal umbrella policies.

(viii) Workers' compensation insurance.

(b) Six hours on professional ethics and the requirements of the insurance laws of Michigan, including, but not limited to, the following chapters of the Michigan insurance code:

(i) Chapter 12 of the code, being MCL 500.1200 to 500.1247.

(ii) Chapter 20 of the code, being MCL 500.2001 to 500.2093.

(iii) Chapter 21 of the code, being MCL 500.2101 to 500.2131.

(iv) Chapter 31 of the code, being MCL 500.3101 to 500.3179.

(v) Chapter 45 of the code, being MCL 500.4501 to 500.4511.

(4) The 40 hours of instruction and final examination for a combined property and casualty program shall include all of the following areas, but may be taught in any order or combination the instructor chooses:

(a) Thirty-four hours on all of the topics listed in subrules (2)(a) and (3)(a).

(b) Six hours on the topics listed in subrule (3)(b).

(c) A program of study completed under this subrule satisfies the program of study requirements for personal lines producers and solicitors.

R 500.4 Life and accident and health agents producers; curriculum requirements.

Rule 4. (1) To qualify as a registered insurance agent producer/solicitor program of study on the subject of accident and health insurance, the classroom instruction or home study a course shall provide for a minimum of 20 hours of study. These 20 hours of instruction and final examination shall include all of the following areas, but may be taught in any order the instructor chooses:

(a) Fourteen hours on the principles of **accident and** health insurance, including, but not limited to, the following subjects and their definitions, characteristics, and application:

(i) Loss of time or disability policies.

(ii) Expense incurred policies.

(iii) Accidental death and dismemberment policies.

(iv) Hospital indemnity policies.

(v) Medicare supplement policies.

(vi) Dread disease policies.

(vii) Long-term care policies.

(viii) Group health insurance policies.

(ix) Major medical policies.

(x) Excess loss policies.

(xi) Blanket disability policies.

(b) Six hours on professional ethics and the requirements of the insurance laws of Michigan, including, but not limited to, all of the following chapters and subjects:

(i) Chapter 12 of the code, being MCL \$500.1200 to 500.1247-et\_seq. of the Michigan Compiled Laws.

(ii) Chapter 20 of the code, being MCL \$500.2001 to 500.2093 et seq. of the Michigan Compiled Laws.

(iii) Chapter 34 of the code, being MCL \$500.3400 to 500.3477 et seq. of the Michigan Compiled Laws.

(iv) Chapter 36 of the code, being S500.3600 et seq. of the Michigan Compiled Laws. Chapter 45 of the code, being MCL 500.4501 to 500.4511.

(v) R 500.651 to R 500.669 of the Michigan Administrative Code.

(vi) The definitions and characteristics of all of the following:

(A) Consolidated omnibus budget reconciliation act (Title X of COBRA, 29 U.S.C. S10001 et seq.).

(B) Third-party administrators.

(C) Multiple employer welfare arrangements.

(D) Administrative services only contracts.

(E) Coordination of benefits.

(F) The patient protection and affordable care act (42 U.S.C. S18001 et seq.)

(2) To qualify as a registered insurance agent producer/solicitor program of study on the subject of life insurance, the classroom instruction or home study a course shall provide for a minimum of 26 20 hours of study. These 26 20 hours of instruction and final examination shall include all of the following areas, but may be taught in any order the instructor chooses:

(a) Twenty Fourteen hours on the principles of life insurance, including, but not limited to, all of the following subjects and their definitions, characteristics, and application:

(i) All of the following types of policies and principal policy provisions:

(A) Term life policies.

(B) Whole life policies.

- (C) Endowment policies.
- (D) Universal life policies.
- (E) Variable life policies.

(ii) Annuities.

(iii) Premiums and dividends.

(iv) Group life insurance.

(b) Six hours on professional ethics and the requirements of the insurance laws of Michigan, including, but not limited to, all of the following chapters and subjects:

(i) Chapter 12 of the code, being MCL \$500.1200 to 500.1247-et\_seq. of the Michigan Compiled Laws.

(ii) Chapter 20 of the code, being MCL \$500.2001 to 500.2093et seq. of the Michigan Compiled Laws.

(iii) Chapter 40 of the code, being MCL \$500.4000 to 500.4073 et seq. of the Michigan Compiled Laws.

(iv) Chapter 44 of the code, being MCL \$500.4400 to 500.4454 et seq. of the Michigan Compiled Laws.

(v) Chapter 45 of the code, being MCL 500.4501 to 500.4511.

(vi) R 500.1371 to R 500.1387 of the Michigan Administrative Code.

(3) To qualify as a registered insurance agent/solicitor program of study on the combined subjects of life and health insurance, the classroom instruction or home study course shall provide for a minimum of 40 hours of study. These 40 hours shall include, but not be limited to, all of the following:

- (a) Fourteen hours on the principles of health insurance as required by subrule (1)(a) of this rule.

(b) Twenty hours on the principles of life insurance as required by subrule (2)(a) of this rule.

(c) Six hours on professional ethics and the requirements of the insurance laws of Michigan as required by subrules (1)(b) and (2)(b) of this rule.

(3) The 40 hours of instruction and final examination for a combined life and accident and health program shall include all of the following areas, but may be taught in any order or combination the instructor chooses:

(a) Thirty-four hours on all of the topics listed in subrules (1)(a) and (2)(a).

(b) Six hours on the topics listed in subrule (2)(b).

R 500.5 Home-study courses. Methods of instruction.

Rule 5. (1) For classroom courses, instruction of the entire number of approved credit hours shall be conducted on-site at the classroom location identified by the education provider.

(42) For home self-study courses, contact between the instructor and student shall be maintained through homework and examination. Instruction for the entire number of approved credit hours shall be completed by the student without classroom instruction. At the end of the course, students must pass a final examination which covers all subjects required to be taught in the course of instruction. For life/health courses, the homework or examination shall cover the subjects and chapters of law specified in R 500.4. For property/casualty courses, the homework or examination shall cover subjects and chapters of law specified in R 500.3.

(3) For online courses, instruction of the entire number of approved credit hours shall be conducted by electronic interaction between the instructor and the student. At the end of the course, students must pass a final examination which covers all subjects required to be taught in the course of instruction.

(4) For courses approved to be taught as a combination course (classroom and selfstudy, classroom and online, or self-study and online), instruction of the number of approved classroom hours shall be conducted on-site at the classroom location identified by the education provider, and the number of approved self-study or online hours must be completed by the student outside the classroom. Contact between the instructor and student shall be maintained through classroom contact, homework, and examination. At the end of the course, students must pass a final examination which covers all subjects required to be taught in the course of instruction.

(25) Records of response from students shall be maintained by the instructor for a period of 1 year.

R 500.6 Instructor requirements.

Rule 6. (1) To qualify as an instructor of a registered insurance agent **producer**/solicitor program of study, a person shall possess at least 1 of the following:

(a) Three years of experience in the line of insurance which is to be taught.

(b) Three years of experience in teaching.

(c) Three years of experience in insurance and teaching combined.

(2) Approved instructors must report any of the following to the director within 30 calendar days of the event, stating in his or her own words the circumstances of the event:

(a) Violation of an insurance law or violation of a rule, subpoena, order of the director, or of another state's insurance commissioner.

(b) If the instructor has been found liable, has been convicted of, or has been found responsible in an administrative proceeding of using fraudulent, coercive, or dishonest practices or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or outside this state.

(c) Revocation of the instructor's insurance producer license or its equivalent by any state, province, district, or territory of the United States.

(3) Approved instructors must obtain the director's approval prior to scheduling or taking any Michigan insurance licensing examination.